

**CHARTER FIBERLINK  
SC-CCO, LLC**

**Betty Sanders**  
Director Regulatory Affairs  
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January 20, 2011

**FILED ELECTRONICALLY**

Mr. Charles Terreni, Chief Clerk  
Public Service Commission of South Carolina  
Synergy Business Park  
101 Executive Center Drive  
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:

Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC's ("Charter") Tariff(s) No. 3. The following tariff pages listed below carry an effective date of February 2, 2011.

39<sup>th</sup> Revised Page 2  
2<sup>nd</sup> Revised Page 48  
11<sup>th</sup> Revised Page 53  
1<sup>st</sup> Revised Page 56

3<sup>rd</sup> Revised Page 43  
4<sup>th</sup> Revised Page 48.2  
2<sup>nd</sup> Revised Page 54.1

Original page 45.1  
Original Page 48.3  
Original Page 55.1

In this filing, Charter is establishing new services for business customers.

Questions regarding this filing may be directed to me at 314 288-3259 or to Sheerie Green at 314 288-3327.

Sincerely,



Betty Sanders

**Check Sheet**

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision	Page	Revision
1	Original	30.1.1	2 <sup>nd</sup> Revised	48.2	4 <sup>th</sup> Revised*
2	39 <sup>th</sup> Revised*	30.1.2	Original	48.3	Original*
3	3 <sup>rd</sup> Revised	30.2	4 <sup>th</sup> Revised	49	9 <sup>th</sup> Revised
3.1	Original	30.3	1 <sup>st</sup> Revised	50	17 <sup>th</sup> Revised
4	1 <sup>st</sup> Revised	30.4	2 <sup>nd</sup> Revised	50.1	Original
5	Original	31	7 <sup>th</sup> Revised	51	2 <sup>nd</sup> Revised
6	Original	31.1	Original	52	5 <sup>th</sup> Revised
7	1 <sup>st</sup> Revised	32	4 <sup>th</sup> Revised	52.1	1 <sup>st</sup> Revised
8	2 <sup>nd</sup> Revised	33	11 <sup>th</sup> Revised	53	11 <sup>th</sup> Revised*
9	Original	33.1	6 <sup>th</sup> Revised	53.1	3 <sup>rd</sup> Revised
10	3 <sup>rd</sup> Revised	34	11 <sup>th</sup> Revised	54	1 <sup>st</sup> Revised
11	3 <sup>rd</sup> Revised	35	4 <sup>th</sup> Revised	54.1	2 <sup>nd</sup> Revised*
12	4 <sup>th</sup> Revised	35.1	6 <sup>th</sup> Revised	55	1 <sup>st</sup> Revised
13	2 <sup>nd</sup> Revised	35.2	1 <sup>st</sup> Revised	55.1	Original*
14	Original	36	3 <sup>rd</sup> Revised	56	1 <sup>st</sup> Revised*
15	Original	37	4 <sup>th</sup> Revised		
16	1 <sup>st</sup> Revised	37.1	1 <sup>st</sup> Revised		
16.1	Original	38	4 <sup>th</sup> Revised		
16.2	1 <sup>st</sup> Revised	39	5 <sup>th</sup> Revised		
17	1 <sup>st</sup> Revised	40	4 <sup>th</sup> Revised		
18	1 <sup>st</sup> Revised	41	3 <sup>rd</sup> Revised		
19	3 <sup>rd</sup> Revised	42	3 <sup>rd</sup> Revised		
20	3 <sup>rd</sup> Revised	42.1	2 <sup>nd</sup> Revised		
21	Original	43	3 <sup>rd</sup> Revised*		
22	2 <sup>nd</sup> Revised	44	4 <sup>th</sup> Revised		
22.1	5 <sup>th</sup> Revised	44.1	1 <sup>st</sup> Revised		
22.2	Original	45	2 <sup>nd</sup> Revised		
23	4 <sup>th</sup> Revised	45.1	Original*		
24	Original	46	8 <sup>th</sup> Revised		
25	Original	46.1	1 <sup>st</sup> Revised		
26	Original	46.2	1 <sup>st</sup> Revised		
27	3 <sup>rd</sup> Revised	46.3	Original		
28	3 <sup>rd</sup> Revised	47	4 <sup>th</sup> Revised		
29	5 <sup>th</sup> Revised	47.1	1 <sup>st</sup> Revised		
30	11 <sup>th</sup> Revised	48	2 <sup>nd</sup> Revised*		
30.1	2 <sup>nd</sup> Revised	48.1	3 <sup>rd</sup> Revised		

\*New/Revised this filing

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Charter Fiberlink SC-CCO, LLC

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## 5.7.2. Custom Calling Features

The following is a description and rate for a la carte features. The monthly recurring charge will apply unless specified on a per use basis. These services will be offered where technically and operationally feasible.

(C)  
(C)

Name	Description	Maximum Monthly Recurring Charge (MRC)
Anonymous Call Rejection	Allows subscribers to reject calls from numbers that have blocked identification of their line on Caller ID display devices	\$ 2.60
Caller ID	Displays incoming caller information. Customer must have a Caller ID capable phone or display unit	\$10.40
Call Waiting	Identifies incoming calls via an audible signal while on a call	\$ 9.10
Call Waiting with Caller ID	Identifies incoming calls via an audible signal while on a call and displays incoming caller information. *Must have a Call Waiting ID capable phone and/or display unit	N/C
Call Forward Busy/ No Answer	Forwards all incoming calls when the line is busy or unanswered	\$ 5.20
Call Forward No Answer	Forwards all incoming calls when the line is unanswered	\$5.20
Call Forward Variable	Forwards all incoming calls to a designation number	\$ 5.20
Call Forward Variable Remote Access	Allows subscribers to make changes to Call Forwarding services from other locations	\$ 2.60
Call Forward Selective	Forwards up to 12 selected incoming calls to a designated number	\$ 5.20
Call Hold*	Allows a caller to be placed on hold	\$ .65
Hot Line	Allows set-up of a telephone line which automatically rings to a number specified by the customer	\$ .65

\*Call Hold is not compatible with all features

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**5.7.2. Custom Calling Features (cont'd)**

Name	Description	Monthly Recurring Charter, per line	(N)
Auto Attendant	The Auto Attendant serves as an automated receptionist that answers the phone and provides a personalized message to callers with options for connecting to the operator, dialing by name or extension, or connecting to up to nine configurable extensions.	\$29.98	
Alternate Numbers with Primary Line Service	Alternate numbers enable users to add up to ten phone numbers and /or extensions assigned to them. The ten phone numbers must be from a Telephone Company serviceable rate center of the customer's physical location. The usual ringing is provided for incoming calls to the primary phone number and users have the option of enabling a distinctive ring for each number. For outgoing calls from the user, the user's primary phone number is the calling line identity.	\$9.98	
Remote Number Forwarding - Advanced	Allows a telephone number which, when called will automatically transfer the call to another telephone number. Paths allowing for simultaneous incoming calls are included. The rate for this feature is in addition to applicable rates for the services used. Applicable long distance charges will be at the Basic Long Distance Plan rate only.	\$30.00	(N)

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## 5.7.5. Packages

### Feature Package(s)

All feature packages will be offered where technically and operationally feasible. Rates shown are on a per line per month basis unless otherwise noted.

(N)  
(N)

**Business Enhanced Call Feature Package<sup>1</sup>** is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting/Caller ID, Call Forwarding - Selective, Call Forwarding - Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Speed Dial 30 and Three-Way Calling. This package may be combined with any business line.

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	<u>Month-To-Month Maximum</u>	<u>12 Months Maximum</u>	<u>Contract 24 Months Maximum</u>	<u>36 Months Maximum</u>
Primary Line	\$20.99	\$18.99	\$16.99	\$15.99
Additional Line	\$18.99	\$15.99	\$12.99	\$11.99

**Business Enhanced Call Feature for Hunting Package<sup>1</sup>** is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding- Selective, Call Forwarding - Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunting. This package may be combined with any business line.

(T)

	<u>Month-To-Month Maximum</u>	<u>12 Months Maximum</u>	<u>Contract 24 Months Maximum</u>	<u>36 Months Maximum</u>
Primary Line	\$20.99	\$18.99	\$16.99	\$15.99
Additional Line	\$18.99	\$15.99	\$12.99	\$11.99

**Business Hunting Feature Package<sup>1</sup>** is an optional feature package, including Hunting and Caller ID. The monthly recurring charge is \$5.00.

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<sup>1</sup> This package will be unavailable to customers who don't currently subscribe to this package. Existing customers who currently subscribe to this package will be "grandfathered" and allowed retain this package until: 1) the package is disconnected at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" package has been discontinued.

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### 5.7.5. Packages (Cont'd.)

#### Feature Package(s) (Cont'd.)

**Basic Package** is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer and Do Not Disturb.

(N)

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or greater</u>
Per Line	\$5.99	\$5.99	\$5.99	\$5.99

**Advanced Package** is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or greater</u>
Per Line	\$15.99	\$13.99	\$12.99	\$11.99

**Complete Package** is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls, CommPilot Call Manager, Outlook Integration, Priority Alert/Ringing, Simultaneous Ring Personal, Directed Call Pickup, Remote Office, Sequential Ring, Diversion Inhibitor, Distinctive Alert/Ring, Call Notify and Voice Mail

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or greater</u>
Per Line	\$26.99	\$24.99	\$23.99	\$22.99

(N)

(M)

(M)

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5.7.5. Packages (cont'd)

(T)

**Charter Business Bundle®**

(M)

The following bundles consist of regulated and non-regulated services (e.g. Charter Business® Video and Internet is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

**Charter Business Bundle® - regulated service and one non-regulated service**

The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month Contract	24 Month Contract	36 Month Or Longer Contract	
Basic Line <sup>1</sup>	\$24.30	\$22.09	\$20.98	\$19.88	
Business Line	\$53.98	\$35.98	\$34.18	\$32.38	
Solution Package	\$17.67	\$15.46	\$14.35	\$13.25	
Solution Plus Package	\$17.67	\$15.46	\$14.35	\$13.25	
Select Package	\$5.53	\$5.53	\$5.53	\$5.53	(M)
Basic Package	\$10.78	\$10.78	\$10.78	\$10.78	(N)
Advanced Package	\$28.78	\$25.18	\$23.38	\$21.58	
Complete Package	\$48.58	\$44.98	\$43.18	\$41.38	(N)

**Charter Business Bundle® - regulated service and two non-regulated services**

The customer must purchase the regulated service shown and both Charter Business® Video and Charter Business® Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current rate for the remaining services.

	Month to Month	12 Month Contract	24 Month Contract	36 Month Or Longer Contract	
Basic Line <sup>1</sup>	\$22.87	\$20.79	\$19.75	\$18.71	
Business Line	\$47.98	\$31.98	\$30.38	\$28.78	
Solution Package	\$16.63	\$14.55	\$13.51	\$12.47	
Solution Plus Package	\$16.63	\$14.55	\$13.51	\$12.47	
Select Package	\$5.20	\$5.20	\$5.20	\$5.20	(M)
Basic Package	\$9.58	\$9.58	\$9.58	\$9.58	(N)
Advanced Package	\$25.58	\$22.38	\$20.78	\$19.18	
Complete Package	\$43.18	\$39.98	\$38.38	\$36.78	(N)

<sup>1</sup> Effective 2/01/11 existing customers who subscribe to the Business Line-Month to Month for \$24.30 will be "grandfathered" and allowed to retain this rate until: 1) service is disconnected due to customer's request, 2) non pay disconnect of telephone service or 3) Customer is notified by the Telephone Company that the grandfathered rate has been discontinued.

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**Appendix C – Current Price List for Business Services**

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>	
	Block Repeat Dialing	NC		
	Selective Call Acceptance	\$ 4.00		
	Speed Dial 8	\$ 2.00		
	Speed Dial 30	\$ 3.00		
	Three Way Calling	\$ 4.00		
	Toll Restriction	NC		
	Block Collect Calls	NC		
	Block Third Party Calling	NC		
	Block International LD Calling	NC		
	Block Operator Services	NC		
	And Directory Assistance			
	Auto Call Back	\$ 4.00	\$ .90 per use \$ 9.00 Maximum per mo.	
	Auto Busy Redial	\$ 4.00	\$ .90 per use \$ 9.00 Maximum per mo.	
	Call Hold	\$ .50		
	Hot Line	\$ .50		
	Auto Attendant	\$ 14.99		(N)
	Alternate Numbers with Primary Line Service	\$ 4.99		
	Remote Number- Forwarding Advanced	\$ 15.00		(N)

**5.7.3 Other Services and Charges**

Additional White and/or Blue*** Page Listings	\$ 5.00	
Additional Yellow Page Listing	\$ 5.00	
Enhanced Directory Assistance		\$ 1.79 per use
Directory Assistance for Physically Impaired		NC
Hunt Group	\$ 1.50	
Non-Listed Number*	\$ 5.00	
Non-Published Number*	\$ 5.00	
Operator Assisted Calls**		
Private Number Service	\$ 5.00	
Seasonal Suspension	\$ 10.00	
DID 20 Block	\$ 5.00	
DID 100 Block	\$ 20.00	
PRI Overflow	\$ 25.00 per Voice Trunk	

(\*) Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or) the Customer is notified by the Company that the grandfathered service has been discontinued.

(\*\*) Local Operator Services are provided by the Company via a contractual agreement through a third party vendor. Rates per call are given upon request and are as quoted by the operator.

(\*\*\*) Blue page directory listings are available for government entities, schools and libraries.

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### 5.7.5. Packages

#### Solution Package

Basic Line	
Month to Month	\$ 15.99
12 Month	\$ 13.99
24 Month	\$ 12.99
36 Month	\$ 11.99
**Additional Line	
Month to Month	\$ 13.99
12 Month	\$ 11.99
24 Month	\$ 9.99
36 Month	\$ 8.99

#### Solution Plus Package

Basic Line	
Month to Month	\$ 15.99
12 Month	\$ 13.99
24 Month	\$ 12.99
36 Month	\$ 11.99
**Additional Line	
Month to Month	\$ 13.99
12 Month	\$ 11.99
24 Month	\$ 9.99
36 Month	\$ 8.99

#### Basic Package

Month to Month	\$ 5.99
12 Month	\$ 5.99
24 Month	\$ 5.99
36 Month	\$ 5.99

#### Advanced Package

Month to Month	\$ 15.99
12 Month	\$ 13.99
24 Month	\$ 12.99
36 Month	\$ 11.99

#### Complete Package

Month to Month	\$ 26.99
12 Month	\$ 24.99
24 Month	\$ 23.99
36 Month	\$ 22.99

(N)

(N)

\*\*As of 4/16/07 this service will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to this service will be "grandfathered" and allowed to retain this service until:

1. the service is discontinued and/or moved at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued.

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**5.7.5. Packages (cont'd)**

Charter Business Bundle® regulated service and one non-regulated service

(T)

Basic Package

(N)

Month to Month	\$ 5.39
12 Month	\$ 5.39
24 Month	\$ 5.39
36 Month	\$ 5.39

Advanced Package

Month to Month	\$ 14.39
12 Month	\$ 12.59
24 Month	\$ 11.69
36 Month	\$ 10.79

Complete Package

Month to Month	\$ 24.29
12 Month	\$ 22.49
24 Month	\$ 21.59
36 Month	\$ 20.69

(N)

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Charter Business Bundle® regulated service and two non-regulated services

Basic Line <sup>1</sup>		
Month to Month	\$ 17.59	
12 Month	\$ 15.99	
24 Month	\$ 15.19	
36 Month	\$ 14.39	
Business Line		
Month to Month	\$ 23.99	
12 Month	\$ 15.99	
24 Month	\$ 15.19	
36 Month	\$ 14.39	
Solution Package		
Month to Month	\$ 12.79	
12 Month	\$ 11.19	
24 Month	\$ 10.39	
36 Month	\$ 9.59	
Solution Plus		
Month to Month	\$ 12.79	
12 Month	\$ 11.19	
24 Month	\$ 10.39	
36 Month	\$ 9.59	
Select Package		
Month to Month	\$ 4.00	
12 Month	\$ 4.00	
24 Month	\$ 4.00	
36 Month	\$ 4.00	
Basic Package		
Month to Month	\$ 4.79	(N)
12 Month	\$ 4.79	
24 Month	\$ 4.79	
36 Month	\$ 4.79	
Advanced Package		
Month to Month	\$ 12.79	
12 Month	\$ 11.19	
24 Month	\$ 10.39	
36 Month	\$ 9.59	
Complete Package		
Month to Month	\$ 21.59	
12 Month	\$ 19.99	
24 Month	\$ 19.19	
36 Month	\$ 18.39	(N)

<sup>1</sup> Effective 2/01/11 existing customers who subscribe to the Basic Line service will be "grandfathered" and allowed to retain this rate until: 1) service is disconnected due to customer's request 2) non pay disconnect of telephone service or 3) Customer is notified by the Telephone Company that the grandfathered rate has been discontinued.

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